

# ALBA PARTNERS

## MCA Consulting Excellence Declaration 2025

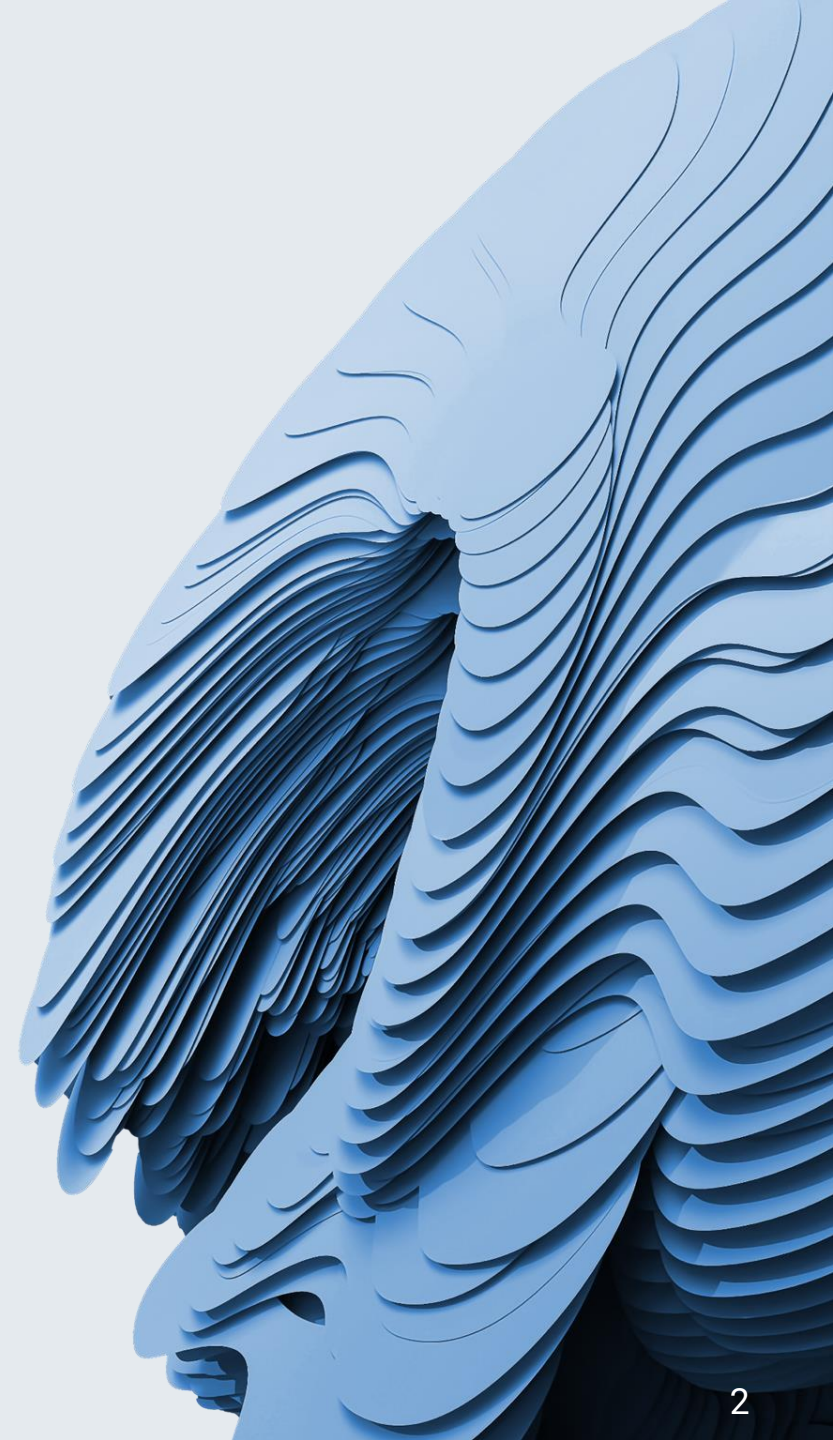
**ALBA**  
P A R T N E R S

# COMPANY OVERVIEW

## Alba Partners

Alba Partners is a boutique consulting firm dedicated to serving clients in the UK. Our focus is on guiding organisations through impactful Change and Transformation initiatives. We pride ourselves on offering top-tier consulting services akin to those of larger firms, at a more competitive price point, coupled with a personalised and flexible service. We specialise in [Programme Delivery](#), [Business Transformation Services](#), [Technology Services](#), and [Data and AI](#).

The Alba Partners approach prioritises our clients' best interests, drawing from our extensive cross-industry expertise to deliver desired outcomes. We champion agility and integrity to challenge conventional industry norms, fostering enduring transformation that adds sustained value over time. At Alba, we consistently deploy the right talent with the requisite expertise, precisely where our clients need it most. For more information, visit us at [Alba Partners](#).



# OUR VALUES

## Agility

We are agile and lean, allowing rapid responsiveness and flexibility with both our clients, and within our organisation.

## Diversity & Inclusion

We are an inclusive and diverse group of people with a family-oriented community spirit that embrace one another for who we are and thrive on our differences.

## Code of Ethics

We believe in doing the right thing for our clients, taking on projects that will further their interests, goals, and align with our core values.

## Servant Leadership

We are dedicated to ensuring our people have everything they need to be the most successful version of themselves. We are committed to ensuring our people are empowered and inspired.

## Entrepreneurship & innovation

We encourage our people to innovate, create and always seek out new opportunities to challenge established thinking.

# OUR SERVICES

Alba Partners is a boutique management consulting firm that places our clients at the heart of everything we do. We partner with organisations to shape, manage and deliver change and transformation.

## PROGRAMME DELIVERY

- Delivery Framework Mobilisation & Implementation
- Governance Design
- MI & Custom Reporting
- Plan Preparation & Tracking
- Risk, Issue & Dependency Management
- Programme & Project Management Office
- Stakeholder Management
- Waterfall & Agile Delivery Methods
- Communications Management
- Programme Assurance

## BUSINESS TRANSFORMATION

- Target Operating Model
- Organisational Design
- Process Design & Improvement
- Post-Merger Integrations
- Business & Data Analysis
- Regulatory Compliance
- Gap & Impact Analysis
- Client & Portfolio Migrations / Transitions
- Go/No-Go Readiness Assessments
- Digital Transformation
- Change Management

## TECHNOLOGY SERVICES

- Data Strategy & Implementation
- Technology Target Operating Model & Architecture
- Technology Tooling & Selection
- Cloud Migration & APIs
- Data Cleansing & Migration
- Test Strategy & Management
- Automation
- Application Integration

## DATA & AI

Alba Partners has expanded into the Data and AI space to support public and private sector companies in harnessing AI-driven insights and innovation at scale through:

- Data Engineering Cloud Platforms
- Analytics & Visualisation
- AI, Data Science, & Machine Learning
- Data & AI Governance, Quality & Protection

# ETHICS

## What do we stand for?

Alba Partners is deeply committed to cultivating an ethical culture that prioritises the well-being of both our team members and clients alike. Embedded within our team culture are the guiding principles of kindness, bravery, and presence, which serve as pillars guiding our actions and decisions. Our dedication to these principles ensures that integrity and trust form the bedrock of our relationships, both internally and externally.

Our dedicated Code of Ethics, Conduct and Core Values underpins our steadfast commitment to the highest ethical standards across our organisation.

“The invaluable support from Alba Partners during the first two years of our journey to raise awareness of Prostate Cancer has allowed us to reach thousands of individuals. We remain grateful for Alba's continuing partnership and look forward to growing this yet further in the years ahead ”

Paul Sayer  
Prost8 UK Founder and CEO

### Community

Alba Partners' ongoing partnership with Prost8 UK has entered its fourth consecutive year. We proudly support the team with our consulting expertise in conducting high-priority projects to improve operational efficiency and leverage our network for positive impact. We have also formed a partnership with the UN Global Compact, a sustainable community that enables us to advocate for best practices within our operational framework and across our extensive consultancy network.

### Accreditations

In our pursuit of upholding professional integrity, Alba has obtained its CyberEssentials Certificate and implemented ISO9001 and ISO14001 (Quality Management and Environmental Management Systems, respectively).

Furthermore, we are accredited through the Prompt Payment Code. These accreditations underpin our dedication to adopting top-tier practices that safeguard, and enhance, the interests of our clients.

### Culture

Alba Partners is committed to maintaining company values and integrity by placing a premium on ethical, professional, and legal standards. Our Code of Conduct and Ethics outlines our fundamental policies and shared values, adhered to by all team members, contractors, and advisors. Rooted in our identity as Trusted Advisors, we prioritise our clients' interests, ensuring the delivery of valuable and transparent insights.



# CLIENT SERVICE & VALUE

## How do we deliver quality?

**Our Ethos:** Being a Trusted Advisor lies at the heart of Alba Partners consulting philosophy. We prioritise service over sales, immersing ourselves in our clients' culture to customise solutions that adapt to their changing requirements and embed sustainable solutions that yield enduring value for years to come. Through transparent communication and a commitment to surpassing expectations, we create and value trustworthy and mutually rewarding partnerships. Our network of senior advisors bring industry expertise to the forefront of our client offering.

### ISO 9001: QMS

**Monitoring Quality:** We have implemented effective processes for monitoring and measuring quality on an ongoing basis. We prioritise the use of data to evaluate the effectiveness of our QMS and identify areas for improvement by analysing customer satisfaction and other KPIs.

**Ongoing Improvement:** Alba Partners places a fundamental emphasis on continuous improvement. Our QMS formalises this, taking a risk-based approach to establishing procedures for identifying, investigating, and resolving issues, but most importantly, implementing preventive measures to mitigate potential risks before they occur.

### Alba's Senior Advisor Network

Our Advisory network is exclusively comprised of seasoned industry practitioners and executives from across the industries we operate within who bring proven experience at board and executive level. Our network is available to our clients through a diverse range of means; it represents a unique client offering within the industry.

# PROFESSIONAL DEVELOPMENT

## Promoting success within our team

Alba's **dedicated Learning and Development Lead** carries two decades of expertise in providing training solutions for management consultancies. Our internal knowledge enables us to craft customised and methodical learning strategies tailored to our consultants' varying levels of experience.

### Tailored Frameworks

We have recently launched our dedicated early careers development framework. This offers our Analyst to Senior Consultant cohort a training programme designed to equip them with foundational knowledge and expertise for client success across Alba Partners' capabilities as well as proficient core consulting and soft skills. As a firm we are also committed to ensuring similar frameworks are rolled out this year for our more experienced consultants.

### Tailored Blended Learning

As a specialised consulting firm, we adjust our L&D approach to align with market demands. Under the guidance of our in-house L&D lead, we offer tailored training programs catering to diverse levels of expertise. Our blended approach with emphasis on in-person training fosters active collaboration and engagement, encouraging interaction among colleagues and external specialists. Training initiatives are complemented by our learning platform Udemy Business.

### Recognised Qualifications

We are dedicated to cultivating a skilled workforce. Professional qualifications (such as the CFA accreditation) are offered as part of Alba Learning Paths to build our consultants' professional development and expertise as well as the overall capability of the firm. Alba Partners' Chartered Management Consultant accredited L&D programme gives our seasoned consultants the opportunity to pursue chartered status and receive recognition for high standard management consulting skills, knowledge and experience.

### Knowledge Exchanges & Masterclasses

Alba Partners hosts a comprehensive internal learning curriculum which is facilitated by our highly experienced senior leadership team and industry SMEs. These sessions offer insights into essential consulting methodologies, industry benchmarks, and refining personal soft skills. Through interactive masterclasses, we engage in collaborative discussions aimed at enhancing both personal and professional growth through shared learning principles.

### Servant Leadership

Managers play a crucial role in enabling our L&D strategy, by ensuring that learning paths are tailored to match the career aspirations of every member of our team and individuals are given the time to dedicate at least one hour per week to their professional development. This commitment is further strengthened by our specialised management and leadership programs, fostering the principles of Servant Leadership.

# SUSTAINABILITY

## Creating a positive impact

At Alba Partners, we believe that businesses have a responsibility to lead by example and drive positive change in their industries. That's why we're dedicated to implementing sustainable practices that prioritise environmental stewardship, social responsibility, and ethical business conduct. Embracing sustainability not only safeguards the environment; we're building a stronger, more resilient business that is better equipped to thrive in a changing world.

### ISO 14001

Alba Partners has recently implemented ISO14001 Environmental Management System. Our structured framework optimises resource utilisation, promotes sustainable practices, and instills environmental risk management measures. We are dedicated to upholding ISO guidelines and we maintain continuous environmental improvement methodologies.

### Sustainability Team

Our dedicated internal sustainability team actively monitors and minimises Alba's environmental impact. We are committed to transitioning to Net-Zero by 2040 as stated in our Carbon Reduction Plan. Our Carbon Audit Report and Sustainability Plan outlines our approach and intention to create a more sustainable environment and use our business as a force for good.

### UN Global Compact

Alba Partners is also partnered with UN Global Compact. We uphold the 10 UN Global Compact principles which are derived from international agreements surrounding human rights, labor standards, environment, and anti-corruption. You can view Alba Partners Annual Communication on Progress, [here](#).

### Corporate Social Responsibility

Alba Partners' CSR policy formalises our commitments to the environment, as well as the sustainability of our ethical business practices, covering Social Responsibilities (Human rights, social-impact projects), and all company policies from Anti-bribery to our Code of Conduct.



# DIVERSITY & INCLUSION

## Our commitment

Alba Partners is committed to encouraging equality, diversity and inclusion among our workforce, and eliminating unlawful discrimination. We foster an inclusive environment by encouraging open dialogue, actively seeking diverse perspectives in decision-making, and ensuring equitable opportunities for growth through merit-based promotions and accessible training. By prioritising fair hiring practices and maintaining transparent communication, we promote the principles of DEI so that each employee feels respected in an environment where they can bring their whole self to work.

We pride ourselves on being an inclusive collective and firmly believe that embracing diverse perspectives and experiences is paramount to delivering the most innovative and effective solutions for our clients. A strong team culture underpins this, and Alba are committed to providing an open and inclusive environment for all its employees to thrive.

